

## **REFUND POLICY**

**Cancellation is allowed only within 24 hours of the purchase.**

**RewardPort or its owned and operated sites accepts returns for any reason within 30days of shipment. Your purchase price will be refunded, but not the shipping charge.**

**Send returns to: RewardPort, Returns Center, 316 WoodRow, Veeradeasi Road,Andheri West – Mumbai 400053**

**Breakage: We make every effort to deliver fragile items safely, but occasionally breakage does occur. Please call or email us right away if your item is damaged in shipment. We will initiate a claim with the carrier and ship you a replacement right away. Please retain the broken item and all it's packaging for one week.**

**Following shall not be eligible for return or replacement –**

- **Damages due to misuse of product;**
- **Incidental damage due to malfunctioning of product;**
- **Any consumable item which has been used or installed;**
- **Products with tampered or missing serial / UPC numbers;**
- **Digital products and services**
- **Any damage/defect which are not covered under the manufacturer's warranty;**
- **Any product that is returned without all original packaging and accessories, including the box, manufacturer's packaging if any, and all other items originally included with the product(s) delivered**
- **Gift Vouchers once delivered / activated will not be returned, refunded or exchanged.**